



SUNDAY, SEPTEMBER 20

VOLUNTEER UNIFORM DISTRIBUTION & TRAINING

Choose your half of the course below. Each card puts your pickup and training in the order you will attend them.

HOLES 1-9

FRONT NINE TEAM

10:00 AM-12:30 PM

Uniform pickup

Pick up your volunteer kit during the Front Nine window.

1:00-2:00 PM

On-course training

Meet for Gallery Management, Holes Front Nine training.

HOLES 10-18

BACK NINE TEAM

10:30-11:30 AM

On-course training

Meet for Gallery Management, Holes Back Nine training.

12:30-2:00 PM

Uniform pickup

Pick up your volunteer kit during the Back Nine window.

SUNDAY 9/20 VOLUNTEER SHUTTLE: 6:30 AM-6:00 PM

Allow 30 minutes for the bus ride to Eaglewood.

On September 20, park at **Presidents Cup Volunteer Parking Lot 1 at Woodfield Mall** and take the volunteer shuttle to the Eaglewood drop-off. Build the full 30-minute ride into your arrival plan. Also allow time to travel between uniform pickup and your assigned hole. The schedule gap gives volunteers time to visit the Fan Shop. **If you cannot attend, tell your Hole Captain as soon as possible.** A live online Volunteer 101 session will be recorded, and most missed in-person training can be made up during the first shift.

IN THIS PACKET

TRAINING SCHEDULE & RAIN PLAN · MARSHAL TRAINING GUIDE · WHO TO KNOW: LEADERSHIP & HOLE CAPTAINS

COMMITTEE CHAIR

Jason Frey
(847) 274-5215

CO-CHAIR

Guy Eisenhuth
(847) 651-7110

FRONT 9 LEAD

Bob Miller
(630) 669-9096

BACK 9 LEAD

Brogan Ptacin
(708) 807-2121



SEPT 20 MEETING

TRAINING SCHEDULE

Review the on-course plan and the indoor rain plan before Sunday. On-course schedule and meeting points on this side; rain contingency plan on the reverse.

ON-COURSE TRAINING SCHEDULE & MEETING POINTS

Bring a rain jacket and umbrella. Please have both with you for travel between parking, the shuttle, Eaglewood, and the golf course.

FRONT NINE TEAM

TRAINING TIME: 1:00–2:00 PM

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|-----------|---|
| 12:45 PM | Hole Captains pick up their numbered hole signs in the Violet Room at Eaglewood . |
| 1:00 PM | Front Nine Hole Captains and Marshals meet at the Volunteer Entrance to Medinah Country Club, Course No. 3 . View the Volunteer Entry Route map. |
| 1:00–1:05 | Walk as a group to the Hole 1 crossover . |
| 1:05–1:20 | Crossover, rope-line, and on-course instruction with the PGA, followed by a short Q&A. |
| 1:20–2:00 | Hole Captains lead their Marshals to their assigned holes to review posts, crossings, rope lines, and key work areas. View the Gallery Management Marshal Course Positions map. |

BACK NINE TEAM

TRAINING TIME: 10:30–11:30 AM

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|-------------|---|
| 10:15 AM | Hole Captains pick up their numbered hole signs in the Violet Room at Eaglewood . |
| 10:30 AM | Back Nine Hole Captains and Marshals meet at the Volunteer Entrance to Medinah Country Club, Course No. 3 . View the Volunteer Entry Route map. |
| 10:30–10:35 | Walk as a group to the Hole 18 crossover . |
| 10:35–10:50 | Crossover, rope-line, and on-course instruction with the PGA, followed by a short Q&A. |
| 10:50–11:30 | Hole Captains lead their Marshals to their assigned holes to review posts, crossings, rope lines, and key work areas. View the Gallery Management Marshal Course Positions map. |

MAPS ON MARSHALSHUB.COM

VOLUNTEER ENTRY ROUTE · GALLERY MANAGEMENT MARSHAL COURSE POSITIONS



IF RAIN PREVENTS ON-COURSE TRAINING

RAIN CONTINGENCY PLAN

If rain prevents on-course training, all training will take place inside Eaglewood. The meeting room will be shared once confirmed.

Bring a rain jacket and umbrella. Please have both with you for travel between parking, the shuttle, and Eaglewood.

FRONT NINE TEAM

TRAINING TIME: 1:00–2:00 PM

- 12:45 PM** Hole Captains pick up their numbered hole signs in the **Violet Room at Eaglewood**.
- 1:00 PM** Front Nine Hole Captains and Marshals meet in the assigned Eaglewood meeting room, **Room TBD**. Hole Captains will use their numbered signs so Marshals can find their hole teams.
- 1:00–1:20** Rope-line, crossover, safety, and general Marshal training with the PGA, followed by a short Q&A.
- 1:20–2:00** Marshals join their assigned Hole Captain groups for hole-specific training. Hole Captains will review posts, crossovers, rope lines, rotations, radio use, key work areas, and daily duties. **Depending on the type of rain, Hole Captains and Marshals may walk out to view their hole; bring an umbrella and rain jacket.**

BACK NINE TEAM

TRAINING TIME: 10:30–11:30 AM

- 10:15 AM** Hole Captains pick up their numbered hole signs in the **Violet Room at Eaglewood**.
- 10:30 AM** Back Nine Hole Captains and Marshals meet in the assigned Eaglewood meeting room, **Room TBD**. Hole Captains will use their numbered signs so Marshals can find their hole teams.
- 10:30–10:50** Rope-line, crossover, safety, and general Marshal training with the PGA, followed by a short Q&A.
- 10:50–11:30** Marshals join their assigned Hole Captain groups for hole-specific training. Hole Captains will review posts, crossovers, rope lines, rotations, radio use, key work areas, and daily duties. **Depending on the type of rain, Hole Captains and Marshals may walk out to view their hole; bring an umbrella and rain jacket.**

REMEMBER

HOLE CAPTAINS: PICK UP YOUR NUMBERED SIGN IN THE VIOLET ROOM 15 MINUTES BEFORE TRAINING.
MARSHALS: FIND YOUR HOLE CAPTAIN'S SIGN.

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